

CARNIVAL INSIDER TIPS

KNOW BEFORE YOU GO



Please note that this is an overview of what to expect for your upcoming cruise. For more specific information, please visit our [Have Fun. Be Safe.](#) page on [Carnival.com](#) for complete information on sailing requirements and health and safety protocols.

ONLINE CHECK-IN AND ARRIVAL APPOINTMENTS

You must register in advance of your cruise by going to www.carnival.com/BookedGuest. Please have your Carnival booking number, ship name and sail date, last name and date of birth of any one guest in the booking. To access your booking, select new cruise details followed by Online Check-In. Failure to provide the information will result in delays at embarkation and will require you to check in at the port at least 90 minutes prior to the published sailing time.

- All guests are required to complete their Online Check-in and print the boarding pass no later than midnight prior to sailing. Opt-in for text alerts to stay up to date and [click here](#) to learn about our Smile & Go technology.
- Please plan to arrive at the cruise terminal within your Arrival Appointment. Guests who arrive early will be asked to return at their assigned time.
- Guests who will undergo testing at the cruise terminal must arrive no later than 30 minutes before the ship's final boarding time.
- Unfortunately, we are unable to embark guests who arrives after final boarding time.
- Checked luggage delivery service is available until 2 hours before the ship's departure time. If you arrive after this time, you will be responsible for taking your bags on board.

TRAVEL DOCUMENTATION FOR U.S. CITIZENS

Carnival recommends that all guests travel with a passport with an expiration date at least 6 months after the completion of the cruise.

U.S citizens may travel on cruises that begin and end in the same U.S. port (closed-loop cruise), with proof of citizenship AND proof of identification.

- U.S. Proof of Citizenship: An original birth certificate issued by a Government Agency (City, County, State with Raised Seal)
- Proof of Identification (I.D): A non-expired government-issued photo I.D is required of all guests 16 years of age and older such as Driver's License,

Driver's Permit, School/Student I.D (for guests 16/17/18) or Government-Issued identification card (city/state/federal).

SERVICE GRATUITIES

For your convenience, we automatically charge the gratuities for dining and stateroom staff to your Sail & Sign® account \$14.50 per guest, per day / \$16.50 per guest, per day for suites. For beverage purchases, 18% gratuity is automatically added. Room Service staff may be tipped as service is rendered.

LIQUOR AND BEVERAGE POLICY

Guests are prohibited from bringing water, sodas and other non-alcoholic beverages onboard that are packaged in bottles.

A small quantity of non-alcoholic beverages (i.e., sparkling water, sodas, juice, and milk) packaged in cans or cartons may be brought onboard on embarkation day and must be in the guest's carry-on luggage. A small quantity is considered a maximum of 12 sealed, unopened cans/cartons of 12 ounces each or less per person.

Guests are prohibited from bringing alcoholic beverages on board with the following exception:

- During embarkation day only, guests (21 years of age and older) may bring one 750 ml bottle of sealed/unopened wine or champagne per person in their carry-on luggage.
- A \$15 USD corkage fee (a charge exacted at a restaurant for every bottle of wine served that was not bought on the premises), per 750 ml bottle, will be charged should guests wish to consume their wine or champagne in the main dining room, steakhouse or bar.
- All liquor, beer, other forms of alcoholic and non-alcoholic beverages outside of the exceptions referenced above are strictly prohibited in both carry-on and checked luggage and such items will be confiscated and discarded and no compensation will be provided.

BOTTLED WATER

Pricing is as follows:

- \$4.95 USD for a 12-pack of bottled water (16.9 fluid ounce per bottle) for pre-cruise purchase. Please visit The Fun Shops at <http://www.carnival.com/FunShops/in-room-beverages/water> to place your order before your cruise to ensure we have an ample supply onboard.
- \$4.95 USD (plus gratuity) for a 12-pack of bottled water (16.9 fluid ounce per bottle) for purchase onboard by contacting Room Service.

COOLERS

Guests are prohibited from bringing large coolers onboard since screening and movement of large coolers through embarkation is an impediment to the boarding and security process. However small, personal-sized coolers, no larger than 12”H x 12”L x 12”W for the purpose of housing small quantities of non-alcoholic beverages and/or medications are permitted as carry-on luggage.

WHAT TO WEAR

- **Daytime:** Casual attire. Ladies, shorts, sundresses, tank tops, etc. Men; shorts, polo shirts, T-shirts, etc.
- **Evening:** Most evenings are Cruise Casual, but one or two nights during your cruise you will have an opportunity to dress up (Cruise Elegant). For those who want casual attire for dinner time, the Lido Restaurant is open nightly, and has a more relaxed theme.
- **Cruise Casual:** Gentlemen - Sport slacks, khakis, jeans, dress shorts (long), collared sport shirts; Ladies - Casual dresses, casual skirts or pants and blouses, summer dresses, Capri pants, dress shorts, jeans.
- **Cruise Elegant Dining Dress Code:** Gentlemen - Dress slacks, dress shirts. We also suggest a sport coat. If you wish to wear suits and ties or tuxedos, by all means we invite you to do so. Ladies - Cocktail dresses, pantsuits, elegant skirts and blouses; if you'd like to show off your evening gowns, that's great too!

CELL PHONE USE ONBOARD

Cell phone service is available on all Carnival ships. While at sea, the cellular system is activated and you can make and receive calls, text messages, emails and browse the Internet. International roaming rates apply and are set and billed by your home carrier. Charges will appear on your regular cell phone bill. Contact your carrier before your cruise to check rates for each service and visit www.cellularatsea.com.

WIFI PLANS ONBOARD

We offer three different types of plans that can be purchased for either a 24 hour period or for the entire length of the cruise at a discount - price for voyage plans vary by length of cruise.

Guests can now select from Carnival's popular Wi-Fi packages through the "Manage My Booking" on carnival.com. Discounts available for all pre-purchases online.

- **Social (\$8.50 USD per day pre-purchase / \$10 USD per day onboard purchase)** – Access the most popular websites and applications. Includes: Facebook, Twitter, Instagram, Pinterest, LinkedIn, Facebook Messenger and WhatsApp. Does not include access to other websites or apps.
- **Value (\$11.50 USD per day pre-purchase / \$13 USD per day onboard purchase)** – Surf all your favorite sites, including e-mail, news, sports,

weather, banking and finance. Note: Does not support Skype calling or music streaming (such as Spotify).

- **Premium (\$14.45 USD per day pre-purchase / \$17 USD per day onboard purchase)** – From e-mail to Skype, our Premium plan promises the fastest possible connection, at speeds up to 3 times faster than our Value Plan. Supports Skype video calling, where coverage allows.

To access Wi-Fi, simply turn on your device's Wi-Fi feature and you will receive the information needed. You can do this anywhere onboard the ship.

SHIP-TO-SHORE COMMUNICATION

For our guest's convenience, the ship's telecommunications network offers direct dialing via satellite from the stateroom telephone. This is available 24 hours a day regardless of the ship's location. This service is closed on the final day of the cruise at 4:00am. The rate is \$1.99 per minute, and charges are billed to the guest's on board Sail and Sign Card. Since all communication is via satellite, the charges apply to all calls including calling cards, credit cards, 800 toll-free numbers and collect calls.

EMERGENCY CONTACT NUMBER

We do not offer a direct dialing service to our ships. The following number is to be used as an emergency contact number for family members not traveling with our guests. In the event of a true emergency, family may contact our call center at 1-800-227-6482 on a 24/7 basis. Our team will take down the caller's name and contact information and pass it on to our Guest Services team onboard.

MINOR GUESTS

Standard booking rates apply for minors. Guests under 21 must be accompanied by a parent, grandparent or guardian 25 years or older in the same stateroom. Infants must be at least six months old (12 months for Transatlantic and Hawaii) to be eligible to travel. Adult guests are responsible at all times for the safety and behavior of their minor guests. When traveling with a minor and both parents/legal guardians are not cruising, we recommend bringing an original signed and notarized letter from the absent parent/legal guardian authorizing the minor to travel with you. Carnival's Youth Programs feature supervised activities for kids and teens ages 2–17. Please note guests must be 18 or older to visit the onboard casino. Spa guests must be over 16 and accompanied by an adult if they are between 16 and 18.

MEDICAL SERVICES

Should you require medical attention while on board, our infirmary staff is available 24 hours a day. The charge for their services and any other medical expenses will be applied to your Sail & Sign account. Carnival strongly

encourages the purchase of Carnival's Vacation Protection Plan, which also covers protection for medical expenses incurred during your vacation.

Pregnancy: Pregnant guests whose estimated gestational age on the day of disembarkation is 25 or more weeks will not be allowed to sail. Women pregnant less than 25 weeks on the day of disembarkation must submit, prior to departure, Carnival's Pregnancy Certification Form, which must be completed and signed by the guest's attending physician. Because the safety of the pregnant mother and unborn child is our number one concern, Carnival will not accept any agreement or recommendation from the guest and/or her physician that the policy be waived.

GUESTS WITH SPECIAL REQUIREMENTS

Guests with special medical, physical or other requirements must contact Guest Access Services 1-800-438-6744, ext. 70025, or specialneeds@carnival.com to discuss the details of their specific special needs.

SAIL & SIGN ACCOUNT®

Sail & Sign® is Carnival's onboard cashless credit program, which allows you to charge all your services, gratuities and purchases during your cruise to your stateroom. All locations on board will accept your Sail & Sign card for payment; the casino will also accept cash. A credit card or cash deposit is needed to establish your personal onboard account.

Credit Card Deposit: During embarkation, when your credit card is swiped, an initial hold of \$100 (for cruises 5 days or less) or \$200 (for cruises 6 days or more). Then, throughout the voyage incremental holds will be obtained as needed. You should know, this will reduce the amount of available credit on the credit card or restrict the availability of cash in the checking/debit account. Authorization hold releases to your account is entirely up to your issuing bank.

All charges will be automatically billed at the end of the voyage. On the final morning of the cruise, a statement detailing all purchases made with your Sail & Sign card will be delivered to your stateroom. If you made a cash deposit and there is an overpayment at the end of the cruise, you will receive the overpayment in the form of a check, attached to the detailed statement received on the final morning of the cruise.

Cash Deposit: U.S. Currency and Traveler's Checks may be used to open your Sail & Sign Account. Once on board, please visit our Guest Services Desk who will gladly assist you in opening your account. Throughout the cruise, as you approach the deposit limit, our Guest Services Desk will notify you that additional money must be deposited.

"Recommended" deposits per sailing duration:

- 2-4 day cruises: \$100 USD deposit pp
- 5-8 day cruises: \$200 USD deposit pp
- 9+ day cruises: \$350 USD deposit pp

LUGGAGE

Guests are encouraged to limit their checked luggage to two suitcases per person, with each suitcase not to weigh more than 50 pounds and not exceed 16"H x 24"W (no length restrictions). Please attach your Carnival luggage tags PRIOR to leaving home and make sure that they are still on your bags when checking in with us. In many ports, guests have the option of carrying luggage on board at embarkation and off the ship at the end of the cruise as long as it does not exceed 16"H x 24"W (no length restrictions). This is an advantage you may want to consider as it will allow for quicker easier access to your bags.

Please note that Carnival assumes no responsibility for carry-on luggage. Curbside porters are available at the pier to take luggage to the vessel for delivery to your stateroom by shipboard personnel. Customary tip is \$1 per bag. We suggest all luggage be unlocked before turning over to the porters in order to avoid any inconvenience to you or delay in delivering the luggage to your stateroom. Should you choose not to unlock your bags and prohibited items are found during screening, your luggage will be retained until you can open it in front of security personnel.

SHORE EXCURSIONS

Carnival has chosen the selected providers because these providers enjoy the best reputation in their respective ports. These shore excursion providers know that Carnival's guests expect a positive, fun-filled excursion. Whether your idea of a fun day in port is a relaxing, exhilarating or an educational activity, Carnival sells a wide variety of quality excursions for every type of cruiser. We continuously monitor prices to make sure that all of our guests are enjoying the best possible excursion for the best value.

After fully depositing the cruise booking, guests may place pre-sailing orders online at <http://www.carnival.com/ShoreExcursions.aspx>. Guests may also choose to book their Shore Excursions onboard which will be charged to their Sail & Sign account.

**The shore excursions sold by Carnival are owned and operated by independent contractors over whom Carnival exercises no control.*

DINING ROOM SEATING OPTIONS - DINNER

Dining preferences can be requested by the travel agent or guest at the time of booking. Table size, the table number and dining time will be confirmed upon boarding the ship. By popular request, all dining rooms are smoke-free.

- Early Seating 6:00pm
- Late Seating 8:15pm
- Your Time Dining 5:45pm – 9:30pm

In addition, guests may opt for casual bistro dining in the Lido Deck Restaurant or dinner in the elegant Steakhouse Restaurants serving fine quality prime steaks and other dishes in an intimate, upscale atmosphere as well as Cucina del Capitano, a casual Italian restaurant. Other dining options offered are The Chef's Table, Bonsai Sushi and JiJi Asian Kitchen. Please note, all these additional dining options do have a nominal fee.